



Always there for you





About Us

Welcome to Southern Star Care

Southern Star Care is dedicated to improving quality of life and promoting independence for individuals living in unsuitable, expensive, or poorly equipped housing. With limited infrastructure and accommodation options often leading to isolation, we aim to create real change by delivering accessible, affordable housing solutions. Our mission is to empower people with choice, dignity, and the opportunity to shape a brighter future.



REGISTERED
NDIS
PROVIDER

Our Mission

To ensure that your individual needs are taken into consideration & met at every stage of your journey with us. We pride ourselves on delivering comprehensive service that meets your emotional, physical, & cognitive needs. We adapt our approach to your individual lifestyle requirements, & give you a fun, warming & family-inclusive approach



Our Vision

To help connect, build and sustain a contented group of participants who whilst in our care receive the best service we can provide delivered in a caring and meaningful way, while being a provider of choice

Our Values

Recognising that everyone is equal despite their disability, diversity, religion and ethnicity your care is important to us

- Respect and dignity
- Encouraging independence
- Protection of privacy
- Passionate and trustworthy



Your Rights

You are our organisational focus; we at Southern Star Care acknowledge your rights and actively promote your rights through our services and service delivery model. As Participants of Southern Star Care there are also expectations and standards in place to support a strong and mutually agreeable partnership.



Your Goals

At Southern Star Care your goals are crucial to your personal development and your NDIS journey. We want to be able to work alongside you, your family, your friends, NDIS professionals and other coordinators so we can assist you with learning how to achieve your goals.

Whether that is creating goals together or helping you increase your independence and ability, we will always be there for you.



Our Team

You are our organisational focus; we at Southern Star Care acknowledge your rights and actively promote your rights through our services and service delivery model. As Participants of Southern Star Care there are also expectations and standards in place to support a strong and mutually agreeable partnership. Our team are constantly representing us, but we also provide constant training and personal development to ensure the right care is given.



Core Supports

Southern Star Care prides itself on delivering high-quality personal care to our current and future clients. We see the need for what is lacking in the industry and want to be able to showcase to our families and participants, who have given us the trust to be able to provide these services, that we can be the difference.



In-Home Care



Our direct supports can be delivered as a 1:1 or 2:1, depending on the situation, and we always have staff who are ready to start. We aid in self-care, personal tasks and assistance and supporting you in-home.

Household Tasks



Whether that is assisting you with meal preparation, cleaning, laundry, minor home and yard maintenance or any other day-to-day necessities, our team will do our part to provide the support you need, for you!

Community Participation



We are able to help you access the community to help improve your social connections, Independence, opportunities and give you the support that will help build your confidence and awareness to others in the community.

Active Transport & Public Transport



We are able to help you commute to and from appointments, location and visiting friends or family, but most importantly we can assist you in learning how to use public transport and other methods of commuting to help improve your independence



Complex Mental Health Supports

Southern Star Care provides mental health supports for those with complex needs. We craft individualised support strategies & deliver tailored supports every step of the way. We focus on improving your daily life, address health concerns & reducing behaviours.

High-Intensity Care



Understanding your high intensity needs through appropriate Medical Reports, Behaviours and Restrictive Practices, allows us to tailor a team and program suited for you.

24/7 Supports & Care



Ensuring we have the right care team for you in our SIL and accommodation programs, allows our participants to feel safe and secure, but allows families to recognise our personalised approach.

Complex Discharge

Hospital Discharge Program



From the meet & greet, to profiling & screening our care team, to then entering a discharge phase, our team is with you every step of the way regardless if you are going home or into SIL accommodation, and ensuring a smooth transition.

Prison Discharge & Forensic Care



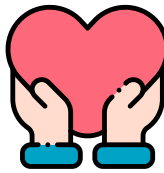
We are committed to assisting those in the justice and forensic environments by making sure we are available for a smooth transition into personal care, while working with the appropriate individuals and implementing the right care team.

Supported Accommodation

At Southern Star Care, we're committed to supporting those who need it most. Funded by the NDIS, we meet your daily support needs while helping you build skills for personal growth. Our tailored accommodations offer a home-like environment designed around your goals, giving you the chance to experience independent living. Serving all of Melbourne, we'll help find the ideal location for your next step—making daily life easier, more fulfilling, and truly your own.



Accessible homes, made ready for you, in safe communities with access to shops and transport



Professional, trained and specifically created care teams to provide you with the right support



We can provide up to 24/7 support and care, with your daily tasks, activities, care and community participation





Why Choose Us?



Tailored and Expert Support

We specialise in delivering personalised 1:1 support services in Accommodation, Complex Mental Health and Community Participation Supports, —all designed to meet the needs of people living with disabilities



Guidance Through the NDIS

Our experienced team simplifies the NDIS journey, assisting with implementation, helping you understand and maximise your funding, and guiding you toward the right pathway



Passionate, Trained and Qualified Care Teams

Our staff are trained, compassionate, and committed to making a meaningful difference in the lives of clients and their families. We make sure we create your care team, tailored to your needs, goals and requirements

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